

COUNTY OF LOS ANGELES DEPARTMENT OF AUDITOR-CONTROLLER

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April 2, 2008

TO:

Supervisor Yvonne B. Burke, Chair

Supervisor Gloria Molina Supervisor Zev Yaroslavsky

Supervisor Don Knabe
Supervisor Michael D. Antonovich
Wendy L. Watanabe
Acting Auditor Carrie

FROM:

Acting Auditor-Controller

SUBJECT:

CONSTITUTIONAL RIGHTS FOUNDATION - A DEPARTMENT OF

PUBLIC SOCIAL SERVICES COMMUNITY SERVICES BLOCK GRANT

PROGRAM PROVIDER

We have completed a program, fiscal and administrative contract compliance review of Constitutional Rights Foundation (CRF or Agency), a Department of Public Social Services (DPSS) Community Services Block Grant (CSBG) Program provider.

Background

DPSS contracts with CRF, a private non-profit organization to provide and operate the CSBG Program. The CSBG Program promotes the principles of self-help and assists low-income families and individuals to become self-sufficient. CRF provides youth support and education services to participants including leadership training and developmental and interactive sessions for high school age youths designed to increase their communication, cooperative-learning and critical-thinking skills. CRF is located in the Second District.

CRF is compensated on a cost reimbursement basis and had a contract for \$43,898 for Calendar Year (CY) 2007.

Purpose/Methodology

The purpose of the review was to determine whether CRF complied with its contract terms and appropriately accounted for and spent CSBG funds in providing the services Board of Supervisors April 2, 2008 Page 2

outlined in their County contract. We also evaluated the adequacy of CRF's accounting records, internal controls and compliance with federal, State and County guidelines. In addition, we interviewed a number of CRF staff.

Results of Review

All eight participants sampled met the eligibility requirements for the CSBG Program. However, none of the eight participant case files sampled contained progress notes, sign-in sheets, risk assessment documentation or documentation that the participants achieved the outcomes as a result of the services received. In addition, CRF did not always comply with CSBG guidelines. Specifically, CRF:

- Overbilled DPSS \$522 on their final close-out invoice for CY 2006.
- Billed DPSS \$1,800 for expenditures that were inadequately supported or unallowable.
- Did not obtain criminal record clearances for employees assigned to the CSBG Program.
- Billed payroll expenditures based on estimated hours not actual hours worked.

Details of our review along with recommendations for corrective action are attached.

Review of Report

We discussed our report with CRF on January 22, 2008. In their attached response, CRF management generally agreed with our findings and recommendations. We notified DPSS of the results of our review.

We thank CRF for their cooperation and assistance during this review. Please call me if you have any questions or your staff may contact Don Chadwick at (626) 293-1102.

WLW:MMO:DC

Attachment

c: William T Fujioka, Chief Executive Officer
Philip L. Browning, Director, Department of Public Social Services
Todd Clark, Executive Director, Constitutional Rights Foundation
Public Information Office
Audit Committee

COMMUNITY SERVICES BLOCK GRANT PROGRAM CONSTITUTIONAL RIGHTS FOUNDATION CALENDAR YEAR 2007

ELIGIBILITY

Objective

Determine whether Constitutional Rights Foundation (CRF or Agency) provided services to individuals that meet the eligibility requirements of the Community Services Block Grant (CSBG) Program.

Verification

We reviewed the case files for eight (28%) of the 29 program participants that received services during June and July 2007 for documentation to confirm their eligibility for CSBG services.

Results

The eight program participants sampled met the eligibility requirements for the CSBG Program.

Recommendation

There are no recommendations for this section.

PROGRAM SERVICES

Objective

Determine whether CRF provided the services in accordance with their County contract and CSBG guidelines.

Verification

We reviewed the documentation contained in the case files for eight participants that received services during June and July 2007.

Results

The eight participant case files reviewed did not contain progress notes, sign-in sheets, risk assessment documentation or documentation that the participants achieved the outcomes as a result of the services received.

Recommendation

1. CRF management ensure that participants' case files contain appropriate documentation to support the services billed to DPSS.

CASH/REVENUE

Objective

Determine whether cash receipts and revenue are properly recorded in the Agency's records and deposited timely in their bank account. In addition, determine whether there are adequate controls over cash, petty cash and other liquid assets.

Verification

We interviewed Agency personnel and reviewed financial records. We also reviewed the Agency's July 2007 bank reconciliation.

Results

CRF maintained adequate controls to ensure that revenue was properly recorded and deposited in a timely manner.

Recommendation

There are no recommendations for this section.

EXPENDITURES/PROCUREMENT

Objective

Determine whether non-payroll program expenditures are allowable under the County contract, properly documented and accurately billed.

Verification

We interviewed Agency personnel, reviewed financial records and other documentation to support seven non-personnel expenditure transactions billed by the Agency during June and July 2007, totaling \$677.

Results

CRF's expenditures were allowable, accurately billed to DPSS and supported by documentation as required.

Recommendation

There are no recommendations for this section.

FIXED ASSETS AND EQUIPMENT

Objective

Determine whether CRF's fixed assets and equipment purchased with CSBG funds are used for the CSBG Program and safeguarded.

We did not perform testwork in this section as CRF did not use CSBG funding to purchase fixed assets or equipment.

PAYROLL AND PERSONNEL

Objective

Determine whether payroll is appropriately charged to the CSBG program. In addition, determine whether personnel files are maintained as required.

Verification

We reviewed payroll expenditures for two employees totaling \$3,313 during July 2007 to the Agency's payroll records and time reports. We also interviewed staff and reviewed the personnel files for the staff assigned to the program.

Results

CRF staff's timesheets do not document the actual time worked on the CSBG Program. CRF allocated direct payroll expenditures based on time estimates developed monthly by each employee and manager. The County contract requires the Agency to charge DPSS based on actual hours worked on the program. In addition, CRF did not obtain criminal record clearances for employees working on the CSBG High School Program. The County contract requires Agencies to adhere to all federal and State laws which requires criminal record clearances for individuals entrusted with the care of particularly vulnerable individuals.

Recommendations

CRF management:

2. Bill DPSS payroll expenditures based on actual hours worked by staff and not estimated hours.

3. Obtain criminal record clearances for employees assigned to the CSBG High School Program.

COST ALLOCATION PLAN

Objective

Determine whether CRF's Cost Allocation Plan was prepared in compliance with the Contract, and the Agency used the plan to appropriately allocate shared program expenditures.

Verification

We reviewed CRF's Cost Allocation Plan and reviewed a sample of expenditures incurred by CRF during July and August 2007 to ensure that the expenditures were allocated to the appropriate programs.

Results

CRF's Cost Allocation Plan was prepared in compliance with the County contract and shared costs were appropriately allocated.

Recommendation

There are no recommendations for this section.

CLOSE-OUT REVIEW

Objective

Determine whether CRF's final close-out invoice for calendar year 2006 reconciled to CRF's financial accounting records.

Verification

We traced CRF's general ledger to the Agency's final close-out invoice. We also reviewed a sample of expenditures incurred in November and December 2006.

Results

CRF's close-out invoice did not reconcile to its accounting records. The close-out invoice reported \$522 more in consultant and travel costs than the Agency's general ledger. In addition, CRF overbilled DPSS \$1,800 in unsupported and unallowable expenditures. Specifically:

- The Agency did not maintain a written agreement or invoice to support \$1,050 in payments to individuals who were not employees at CRF for 2006. CRF management stated that the payments were made to local high school teachers as stipends for their CSBG services provided. The County contract requires CRF to maintain agreements, invoices, billing rates, attendance records and other documents to support consultant expenditures.
- CRF overbilled DPSS \$750 for supplies purchased within the last two months of the contract period without obtaining prior written approval from DPSS as required.

Recommendations

CRF management:

- 4. Repay DPSS \$2,322 (\$522 + \$1,800).
- 5. Maintain adequate documentation to support the expenditures billed to the program.
- 6. Ensure supplies are not purchased during the last two months of the contract period without prior written approval from DPSS.
- 7. Ensure costs billed to DPSS do not exceed their approved budgeted amounts.



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February 1, 2007

J. Tyler McCauley Los Angeles County Auditor-Controller 500 W Temple, Room 525 Los Angeles, CA 90012

Dear Mr. McCauley:

Contract Review Response

We have reviewed the report issued by your Department dated January 22, 2007 and wish to recommend the following corrections to the findings and recommendations as indicated below:

Response to Program Services

CRF has created a client log to document client progress. This information will be added to client case files to document assessment determinations.

Response to Payroll and Personnel

As with most small non-profits, many of CRF's staff work on multiple programs and some programs have multiple funding sources. CRF's management gives each staff member his or her assignments on a monthly basis. It is in the best interest of all programs for management to maintain as much consistency as possible as to who and how much time is assigned to which program. Contrary to the statement in the audit finding, CRF staff do sign and return their timesheets to the accounting department and are required to show the actual hours each individual worked and to what degree their time was spent on each program. By the very nature of CRF's programs, CRF professional staff work in numerous job sites and different locations all across the country each week making the idea of punching-in on a single, central time clock something between extremely difficult and absurd. Still, CRF will make a better effort to emphasize to all employees the critical importance that their timesheets be completed accurately. In response to criminal record checks, CRF will obtain criminal record clearances for employees working on the CSBG program.

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Vivian Montos Founding Director

Response to Recommendations #5-8

CRF's approved budget was based on dollar estimates of specific line item accounts CRF submitted numerous months in advance. During actual operation of the program variations are naturally expected to occur. Understanding this complication between advance estimates and actual expenses, the Federal government has issued OMB circulars that allow for a 10% deviation between line items. In total, the correct amount was invoiced if you allow CRF to follow the 10% deviation rule allowed by the Federal Government.

Overall, CRF wants to comply with the recommendations and will submit payment to CSBG as soon as an invoice is submitted to CRF.

Please give me a call if you have any questions at (213) 316-2131

Sincerely,

Stacey Salazar

Senior Accountant/Controller

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